

# Small Business, Transportation Services, Finland

## Introduction

This case study of Versoft Oy is based on an October 2018 survey of SQL Diagnostic Manager for MySQL (formerly Monyog) customers by TechValidate, a 3rd-party research service.

“With SQL Diagnostic Manager for MySQL, database performance has become more stable after finding the bottlenecks and wiping them out.”

## Challenges

The business challenges that led the profiled company to evaluate and ultimately select SQL Diagnostic Manager for MySQL:

- Improving database performance
- Identifying problematic SQL queries, batches, and statements
- Accelerating root-cause identification and mean time to resolution

## Use Case

The key features and functionalities of SQL Diagnostic Manager for MySQL that the surveyed company uses:

- Has 25 to 49 MySQL databases in their environment.
- Uses MySQL in the following environments:
  - In the private cloud on virtual machines
- Looked for the following features when evaluating SQL Diagnostic Manager for MySQL:
  - Find query bottlenecks using wait state analysis
  - Find and resolve blocking and deadlocks
  - Proactively alert with multiple baselines and automatic response actions

## Results

The surveyed company achieved the following results with SQL Diagnostic Manager for MySQL:

- Team impact:
  - Improved database administrator efficiency
  - Improved visibility into database health and performance
  - Accelerated mean time to resolution for database issues
  - Improved database performance
- Organizational impact:
  - Improved database end-user experience
  - Improved confidence in organization-oriented service-level agreements
  - Reduced database-related IT costs
  - Reduced risk and increased confidence with migrating to databases to the cloud
- Rates the following capabilities of SQL Diagnostic Manager for SQL Server as compared to its competition:
  - Monitor problematic queries: Best in class
  - See top queries across servers: Best in class

### Company Profile

Company:  
**Versoft Oy**

Company Size:  
**Small Business**

Industry:  
**Transportation Services**

### About SQL Diagnostic Manager for MySQL (formerly Monyog)

Idera provides database management tools for data modeling, monitoring, securing and improving data systems with confidence.

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