

Medium Enterprise, Computer Services, Saudi Arabia

Introduction

This case study of Tamkeen Technologies is based on an October 2018 survey of SQL Diagnostic Manager for MySQL (formerly Monyog) customers by TechValidate, a 3rd-party research service.



“SQL Diagnostic Manager for MySQL increased our availability ratio.”

“With SQL Diagnostic Manager for MySQL, we have a clear view for everything.”

Challenges

The business challenges that led the profiled company to evaluate and ultimately select SQL Diagnostic Manager for MySQL:

- Improving database performance
- Improving visibility into the overall health and performance of databases
- Increased pressure from other IT groups and third party vendors

Use Case

The key features and functionalities of SQL Diagnostic Manager for MySQL that the surveyed company uses:

- Has 100 to 499 MySQL databases in their environment.
- Uses MySQL in the following environments:
 - In the private cloud on virtual machines
- Looked for the following features when evaluating SQL Diagnostic Manager for MySQL:
 - Find query bottlenecks using wait state analysis
 - Find and resolve blocking and deadlocks
 - Proactively alert with multiple baselines and automatic response actions
 - Produce and publish performance reports
 - Allow for automatic administration and provisioning of monitoring using scripting
 - Include automated advisor rules with best practices recommendations
 - Monitor databases in the cloud

Company Profile

Company:
Tamkeen Technologies

Company Size:
Medium Enterprise

Industry:
Computer Services

About SQL Diagnostic Manager for MySQL (formerly Monyog)

Idera provides database management tools for data modeling, monitoring, securing and improving data systems with confidence.

Learn More:

[Idera](#)

Results

The surveyed company achieved the following results with SQL Diagnostic Manager for MySQL:

- Team impact:
 - Improved database administrator efficiency
 - Improved visibility into database health and performance
 - Accelerated mean time to resolution for database issues
 - Improved database performance
 - Monitored databases in the cloud with the same tools as for on-premise
- Organizational impact:
 - Improved database end-user experience
 - Experienced better planning for future capacity requirements
 - Reduced lost employee productivity
 - Reduced risk and increased confidence with migrating to databases to the cloud
- Reduced the following:
 - Unplanned downtime: 60% to 80%
 - The time to find the root cause: 60% to 80%